

Live Oak Bank  
1757 Tiburon Dr  
Wilmington, NC 28403-6244



[liveoakbank.com](http://liveoakbank.com)

ASHLEY VILLAGE OWNERS ASSOCIATION  
13733 SE 150TH TERRACE  
CLACKAMAS, OR 97015

Call us at 866.518.0286  
8:00 a.m. - 8:00 p.m. ET  
Monday through Friday.

BUSINESS SAVINGS  
XXXXXXXX4662

12/01/2022 - 12/31/2022 | 31 Days in Period

## ACCOUNT SUMMARY

Beginning Balance <b>\$45,131.52</b>	Total Debits <b>\$0.00</b>	Total Credits <b>\$119.09</b>	Ending Balance <b>\$45,250.61</b>
Average Balance <b>\$45,131.52</b>	Annual Percentage Yield Earned <b>3.15%</b>	Interest Paid This Period <b>\$119.09</b>	Interest Paid Year to Date <b>\$249.61</b>

## ACCOUNT ACTIVITY

Date	Description	Debit	Credit	Balance
12/01	Beginning Balance			<b>\$45,131.52</b>
12/31	Interest Paid		119.09	45,250.61
12/31	Ending Balance			<b>\$45,250.61</b>

## FEE SUMMARY

Fee Description	Total for this Period	Total Year to Date
	\$0.00	\$0.00

Please examine immediately and report if incorrect. If no reply is received within 60 days the account will be considered correct.

#### **IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFERS**

##### **For Consumer Accounts Only. (Business Accounts refer to the Business Terms and Conditions)**

In case of errors or questions about your electronic transfers, telephone our Customer Success Team at 866-518-0286 or write us at Live Oak Bank, Attn: Deposits, 1757 Tiburon Dr., Wilmington, NC 28403 as soon as you can. If you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or the receipt, we must hear from you no later than 60 days after we sent the FIRST statement on which the problem or error appeared.

1. Tell us your name and account number (if any).
2. Describe the error or the transfer you are unsure about and explain as clearly as you can why you believe it is an error or why you need more information.
3. Tell us the dollar amount of the suspected error.  
If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. For errors involving new accounts, point-of-sale, or foreign initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error. We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.

#### **Check 21 Notification**

If you request the return of your original checks you may receive a Substitute Check in response. The Substitute Check is the legal equivalent of an original and you have rights that apply when you believe, in good faith, that a Substitute Check was not properly charged to your account. Contact our Customer Success Team at 866-518-0286 to request a Check 21 disclosure.

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